

## AGS Airports – IT Services

AGS Airports provides a comprehensive suite of enterprise-grade IT services across our three airports, designed to support operational resilience, regulatory compliance and commercial success for our on-site partners. All services are delivered and supported by our experienced in-house IT team, ensuring robust, secure and highly available solutions tailored to the airport environment.

### Our IT Products and Services

<p><b><u>IT Infrastructure Services</u></b></p> <p><b>Managed Ethernet Ports:</b> Secure LAN connectivity across the airport campus.</p> <p><b>Enterprise Wi-Fi Services:</b> High-performance wireless for staff, operations and commercial users.</p> <p><b>Dedicated Internet Access (DIA):</b> Guaranteed, business-grade bandwidth for critical operations.</p> <p><b>Unified Communications &amp; VoIP:</b> Resilient airport telephony and communication systems.</p> <p><b>Data Centre Hosting &amp; Co-location:</b> Secure hosting for operational systems in AGS data centres.</p> <p><b>Point-to-Point Fibre (Layer 2):</b> Dedicated, high-bandwidth fibre connections for mission-critical applications.</p> <p><b>Structured Cabling Infrastructure:</b> Copper and fibre installations built to industry standards.</p> <p><b>Network Security &amp; Segmentation:</b> Secure VLANs and firewall-controlled access for sensitive systems.</p>	<p><b><u>Specialist Airport Technology Services</u></b></p> <p><b>Airport Operational Database (AODB) Access:</b> Access to central operational and resource planning data.</p> <p><b>Flight Information Display System (FIDS):</b> Managed real-time displays for passenger and operational information.</p> <p><b>Airport Community App:</b> A platform connecting airport staff and stakeholders.</p> <p><b>Airport Operating API Access:</b> Secure, structured access to operational airport data through a suite of standards-based APIs.</p> <p><b>IPTV Distribution Services:</b> Airport-wide managed media broadcast.</p>
<p><b><u>Operational Assurance</u></b></p> <p><b>24/7 IT Service Desk Support:</b> Always-on support for operational continuity.</p> <p><b>On-site Engineering Teams:</b> Rapid response with deep airport systems knowledge.</p> <p><b>Cybersecurity &amp; Compliance:</b> Services aligned to aviation cybersecurity and operational standards.</p>	<p><b><u>Additional Services</u></b></p> <p><b>Restricted Area Escort Services:</b> Escort provision for IT systems installation in secure zones.</p> <p><b>IPTV Distribution Services:</b> Airport-wide managed media broadcast.</p>

### Get in Touch

We would be delighted to discuss your operational or commercial IT requirements. Please contact our IT Commercial Team at: [it.commercial@agsairports.co.uk](mailto:it.commercial@agsairports.co.uk)