

Aberdeen International Airport Consultative Committee

Friday 1 May 2026

Present

Alan Stewart	Chairman AIACC
Gemma Mason	AIAL Support Coordinator/AIACC Secretary
Robert Paterson	AIAL Operations Director
Kevin Douglas	AIAL Terminal Operations Manager
Gavin Morrison	AIAL Sustainability Manager
Mike Glen	AGS Head of Airspace and Noise
Cllr Gillian Owen	Aberdeenshire Council (On behalf of Cllr Jim Gifford)
Cllr Neil MacGregor	Aberdeen City Council
Sandy Mitchell	Alexander Air
Willie McPherson	British Travel Agents/Scottish Passenger Agents Association
Michael Day	NATS
Theo Adams	Helicopter Operators Representative
Jeremy Wood	Passenger Representative

Apologies

Lee McCann	AIAL Communications Manager
Cllr Gill Al-Samarai	Aberdeen City Council
Cllr Jim Gifford	Aberdeenshire Council
Cllr Ron McKail	Aberdeenshire Council
Cllr Yi-Pei Chou Turvey	Aberdeenshire Council
Andrea Barclay Scarry	Accessibility Forum Co-Chair
Heather Morrell	AGCC
Keith Bannerman	Bridge of Don Community Council
Brian Forbes	Dyce & Stonewood Community Council
Keith Smith	GA (Light Aircraft / Flight Training)
Caroline Hood	NESTRANS
Paul Finch	NESTRANS
Graham Skinner	OEUK
John Urquhart	Prosper
Chris Foy	Visit Aberdeenshire

Agenda

1000-1015	Introductions
	Minutes from previous meeting
1015-1030	Awareness - Guest Presentation by Alexander Air
1045-1145	Update from AIA
1145-1200	AOB

Introductions

Alan welcomed attendees to the Aberdeen International Airport Consultative Committee.

The AIACC was advised of several changes to committee membership. Theo Adams has been appointed as the representative for Heli-Operators and was welcomed to the Committee. Michael Day has been appointed acting General Manager and is representing NATS.

Minutes from Previous Meeting

The minutes of the previous meeting were accepted with no amendments or concerns raised.

An update on the following action raised at a previous AIACC meeting was provided.

Noise concerns at the East Apron

Robert hasn't received any details of the noise complaints to date.

Poor lighting between bus terminus and Farburn Terrace.

Responsibility for addressing issues in this area sits with Aberdeen City Council. As noted at the previous meeting NESTANS able to offer support if required.

Awareness – Alexander Air

Sandy gave the AIACC an informative overview of Alexander Air and responded to questions from the committee.

The committee thanked Sandy for the presentation and found it very interesting.

A copy of the presentation will be circulated with the minutes.

Update from AIA

Robert provided an update on passenger volumes including the forecasted figures.

The committee discussed the taxi service consultation which is reference to the review of licences and removal of the green airport taxi licences.

Aberdeen International Airport was named Business of the Year at the Northern Star Business Awards 2026. The first ever NSBA which the airport has won. Robert congratulated all at Aberdeen International Airport and was pleased that the hard work is being recognised.

An update on investments includes runway rehabilitation which is planned for 2027 and retail improvements for refitting of retail units.

Robert congratulated Aberdeen City Council and VisitAberdeenshire for securing the World Rally Championships 2027-2029. The event will be a great boost to the local economy.

It was queried if there were any concerns over the supply of Jet fuel. Robert confirmed that there are no concerns or changes to deliveries. Theo echoed that there are no concerns with the helicopter operators.

Ron congratulated Aberdeen International Airport for the Northern Star Business Awards win.

Airport Operations Update

A new cleaning services provider, Bidvest Noonan, was introduced from 1 April 2026, alongside the rollout of new equipment throughout the terminal.

From 1 May 2026, the Air Charter Scotland PSO service to Wick is now operated by Signature.

The TUI summer flight programme commenced on 1 May with flights commencing to Corfu. Remaining routes to Palma, Reus, and Dalaman will start over the coming days and weeks.

Summer 2026

There has been a reduction in Loganair flights during May on services to Birmingham, Bristol, Kirkwall, Manchester and Norwich. Along with the cancellation of the weekday morning SAS departures to Stavanger during April and May due to the impact of the Middle East crisis.

All other airlines have confirmed that their scheduled flights are expected to operate as planned.

British Airways has added three additional night-stopping flights from late April to late May, arriving at 2025 on Tuesdays, Wednesdays and Sundays, and departing at 0850 on Mondays, Wednesdays and Thursdays.

Ryanair's Winter 2026 schedule includes twice-weekly services to Alicante (Wednesdays and Sundays) and Krakow (Fridays and Sundays).

Self-Service Baggage Drop

An update on the Self-Service Baggage Drop showed a 32.7% increase January to March compared to same period 2025.

Assisted Travel

An overview of Assisted Travel numbers showed a 21.27% increase in 2025 in compared with 2024. It was highlighted these figures reflect the confidence to fly and increased awareness through others that assistance is available.

A summary of complaints year to date totalled 16 with baggage delivery accounting for the highest number of complaints. Please refer to slides 23 and 24 on the presentation for a full breakdown of complaints.

There have been 15 compliments which relate to staff and service provided.

Jeremy asked whether the 100ml liquid restriction at security will be eased. It was confirmed that there is currently no set date for lifting these restrictions.

There have been five enquiries received year to date via the noise mailbox. Of these, four were noise complaints and one was an enquiry relating to the Noise Insulation Scheme. Among the complaints, one concerned East Apron operations, while the remaining three were associated with helicopter operations. The complaints were submitted by residents from the Dyce and Stoneywood areas.

An update was requested on the east-side area of the airport where the hangar was demolished. Robert advised that discussions are ongoing, with no dates or further information available at present.

Mike gave a brief update on the airspace change programme and a further update will follow at the next meeting.

The Noise Insulation Scheme is expected to launch in Aberdeen around Q2/Q3 2026. Mike will provide Alan with a further update once available.

Gavin provided an overview of the ten pillars of the ESG Strategy which was launched last year which includes by replacing diesel with HVO.

Awards & Events

The ABZ Propeller Fund held its first meeting of 2026, distributing over £6,000 to community groups in the Northeast.

Aberdeen International Airport has announced SAMH (Scottish Action for Mental Health) as its new charity partner and will soon confirm that the 2026 Runway Run will take place on Saturday 20 June. This year's event will raise funds for SAMH and for CHC Helicopters' chosen charity, with participants also able to nominate their own charity to receive 30% of the money they raise.

AOB

Jeremy informed the committee about observations from other airports regarding taxi operations, highlighting the use of ticketing machines and related equipment used for taxi queuing systems.

Robert highlighted attendance at an upcoming taxi conference in May to explore how technology is being applied elsewhere and how similar solutions could be implemented locally.

Alan Stewart advised that the UKACC Annual Meeting 2026 will take place in November at Stansted, which he will attend representing AIACC.

Should there be any queries relating to the AIACC, contact Gemma in the first instance. (gemma.mason@aairport.com)

The date of the next AIACC meeting has yet to be confirmed but is expected to take place within the next three to four months. Invitations will follow in due course.

With no further comments, the meeting was closed by Alan.