

Assisted Travel Service Performance August 2026

Departing		
Standard(Waiting time once PRM made themselves known)	Target	August
Number Of Preadvised PRMs		934
10 Mins	80%	100.00% (934)
20 Mins	90%	100.00% (934)
30 Mins	100%	100.00% (934)
> 30 Mins		(0)
		Missing: 0
Number Of Non Advised PRMs		411
25 Mins	80%	100.00% (411)
35 Mins	90%	100.00% (411)
45 Mins	100%	100.00% (411)
> 45 Mins		(0)
		Missing: 0
Arrivals		
Standard(time assistance available at gate from arrival on chocks)	Target	August
Number Of Preadvised PRMs		1159
5 Mins	80%	98.62% (1143)
10 Mins	90%	100.00% (1159)
20 Mins	100%	100.00% (1159)
30 Mins	100%	100.00% (1159)
45 Mins	100%	100.00% (1159)
60 Mins	100%	100.00% (1159)
> 60 Mins		(0)
		Missing: 0
Number Of Non Advised PRMs		274
25 Mins	80%	100.00% (274)
35 Mins	90%	100.00% (274)
45 Mins	100%	100.00% (274)
60 Mins	100%	100.00% (274)
75 Mins	100%	100.00% (274)
> 75 Mins		(0)
		Missing: 0

This year has seen almost 14% more passengers using the Assisted Travel Service compared to 2025.

1.53% of total passengers used the service, between January and August.