

Aberdeen International Airport Consultative Committee – 17th June 2022

Present

A Stewart	Chairman AIACC
S Barclay	Vice-chairman AIACC
G Berry	Vice-chairman AIACC
M Beveridge	AIAL Operations Director
L McCann	AIAL Communications Manager
G Mason	AIAL Administrator/AIACC Secretary
K Douglas	AIAL Terminal Operations Manager
G Morrison	AIAL Sustainability Coordinator
A Mackenzie	Aberdeen City Council
N MacGregor	Aberdeen City Council
G Al-Samarai	Aberdeen City Council
Y Chou Turvey	Aberdeenshire Council
J Gifford	Aberdeenshire Council
R McKail	Aberdeenshire Council
I Elrick	Bucksburn and Newhills Community Council
B Harrison	Dyce & Stoneywood Community Council
M Rhodes	Bristow's and helicopter operators
R Macdonald	NATS
G Wildgoose	Offshores Energies UK
J Wood	Passenger Representative
G Cleaver	SCDI
C Foy	VisitAberdeenshire

Apologies

M Bochel	NESTRANS
R Dickson	NESTRANS

AGENDA

- (1) Introductions – Alan Stewart
- (2) Previous meeting minutes– Alan Stewart
- (3) Update from AIA – Mark Beveridge, including discussion on flight disruption.
- (4) Flight tracker for noise – Gavin Morrison Sustainability Coordinator.
- (5) Update on Permanent Secretary - Alan Stewart/Lee McCann
- (6) AOB– Alan Stewart

MINUTES

(1) INTRODUCTION

A Stewart welcomed all present and noted apologies from the meeting and went round the screens for introductions.

(2) PREVIOUS MEETING MINUTES

A Stewart asked there was any comments from previous minutes. No queries raised.

(3) UPDATES FROM AIAL– M Beveridge (Operations Director)

M Beveridge advised AIA has a significant increase in passenger volumes since March 22. AIA not suffering from any long-term delays to security queues and ground handling caused by higher volumes and staff shortages. Passengers are pleased to be travelling again.

An update on retail confirmed that airside Bocco kitchen is now open airside. There are discussions underway about providing “pop up shops” throughout terminal and filling vacant units with retail and café offerings.

Testing facilities remain open at the airport until mid July, there is still demand for the service.

MB provided overview of PRM services which has sufficient staff to deal with demand moving into summer. Meeting to be held for PRM to potentially act as ambassadors for AIA.

K Douglas provided overview on customer complaints/compliments. A Stewart queried “other” complaints and asked for breakdown to be provided in future.

MB updated the ongoing drop off issues and advised of solutions that are being considered along with encouraging passenger to utilise the 30 minute free drop off and bus facility at long stay carpark. AS noted, passenger drop offs at the car hire entrance is a safety issue.

L McCann confirmed the AIAL charity partners for 2022/23 are a joint collective Kayleighs Wee Stars and We too. LM announced the tickets have been released for the 2022 Runway run. Along with the therapy dogs returning to the terminal twice weekly.

(4) Flight tracker for noise – Gavin Morrison (Sustainability Coordinator)

G Morrison provided overview on noise complaints and advised of new system “Envirosuite” which will improve tracking and response times complaints. AS commented on usefulness of new system.

(5) Appointment of Secretary – Update Alan Stewart/Lee McCann

L McCann confirmed AIA has appointed secretary G Mason for the group. G Mason to share contact details with committee.

(6) AOCB

MB mentioned the committee next meeting could potentially be face to face. A Stewart asked G Mason to issue vote to committee, decision will be made regarding meeting format moving forward.

J Gifford requested feedback on the addition to national body representatives to the meeting. AS to check and advise.

N Macgregor noted that pleased to learn of new equipment being introduced which will allow aircraft noise levels to be reviewed.

Proposed date for next meeting 2nd September 2022.

AS brought the meeting to a close.