

	Departing								Arriving							
	Standard (waiting time once PRM made themselves known)	Target	October	November	December	January	February	March	Standard (time assistance available at gate or aircraft side from arrival on chocks)	Target	October	November	December	January	February	March
Pre-booked	Numbers of PRMs		783	550	818	525	423	250	Numbers of PRMs		833	548	766	560	410	312
	10 mins	80%	99.87%	99.82%	99.76%	99.81%	99.76%	100.00%	5 mins	80%	64.95%	85.73%	84.42%	88.21%	95.85%	86.54%
	20 mins	90%	99.87%	100.00%	99.88%	99.81%	99.76%	100.00%	10 mins	90%	77.67%	95.04%	94.55%	95.18%	97.80%	94.87%
	30 mins	100%	99.87%	100.00%	99.88%	100.00%	99.76%	100.00%	20 mins	100%	90.88%	99.34%	99.35%	98.39%	99.76%	98.72%
									30 mins		100%	100%	100%	100%	100%	100%
									45 mins		100%	100%	100%	100%	100%	100%
									60 mins		100%	100%	100%	100%	100%	100%
Non pre-booked	Numbers of PRMs		154	146	101	525	423	250	Numbers of PRMs		236	160	202	149	165	105
	25 mins	80%	100.00%	100.00%	100.00%	100.00%	100.00%	99.60%	25 mins	80%	91.95%	93.13%	100.00%	100.00%	100.00%	99.05%
	35 mins	90%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	35 mins	90%	97.46%	94.38%	100.00%	100.00%	100.00%	100.00%
	45 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	45 mins	100%	97.46%	100.00%	100.00%	100.00%	100.00%	100.00%
									60 mins							
								75 mins								